

# TERMS AND CONDITIONS

## **Placing an order**

- It is recommended to place your order in time. Please send your request 48 hours in advance. If you place your order too late, we cannot guarantee your order will be delivered.

## **Reservation & cancellation**

- Cancelling an event / delivery must be maximum 48 hours in advance. If cancellation takes place in less than 48 hours, the sum of the reservation will still be charged.
- Changes to the reservation, as a result of which an additional cost has been incurred by the customers, will also be charged extra to the customer.
- An additional cost is also applicable if the number of participants deviates 10% from the reserved number of the definitive booking. This will also be charged extra to the customer.
- The definitive number of participants can be changed up to 10 days before the event or delivery. In case of a reduction in the number of participants the costs will also decrease. If the number of participants is higher on the day of the event or delivery, this will be billed extra at the agreed price per person.

## **Deposit**

- The moment the first advance is paid, please bear in mind that this amount can no longer be reimbursed.